

QPM-002 REV: A

Issued: 4/20/2020

NCI MFG. INC., Quality Policy Statement

NCI MFG. INC., is committed to "Customer Satisfaction through Excellence, Integrity and Pride".

NCI MFG. INC., top management commitment to five guiding core values to ensure the Quality Policy is communicated through the entire organization. Through these Five Core Values and Continuous Improvement Programs, NCI MFG. INC., top management will ensure every employee is actively involved and committed to achieving our Quality Objectives as follows:

NCI MFG. INC., Five Core Values

- Integrity Abide by community standards and work together with the communities we serve continuing to grow together by treating health, safety and environmental protection as an integral; part of NCI MFG. INC., quality strategy.
- 2. Diligence Continuously work to improve quality and productivity results towards cost reductions.
- 3. Accountability Enhancing Customer satisfaction through continuous improvement in quality and productivity by building quality into all stages of the manufacturing process. NCI MFG. INC., expectation is to provide and supply quality products and services 100% on time.
- 4. Discipline Creating an environment which encourages team effort and where each individual's contribution is recognized and valued. NCI MFG. INC., will stride for employee growth through planned and structured training and development program for all employees.
- 5. Perseverance To continue striving towards achieving success, through continuous improvement in all aspects of the manufacturing process. NCI MFG. INC., engages in development of innovative products by incorporating the latest technology driving our evolution into the automotive industry in order to compete in tomorrow's marketplace environment which encourages team effort and where each individual's contribution is recognized and valued.





2.18.20

Date